



## POLICY PP-08: Identified Residents Needs

### Infection Control

**Approval Date:** December 18, 2007  
**Approval Authority:** Administrator, Norview Lodge  
**Effective Date:** December 18, 2007  
**Revision Date/s:** April 30, 2013, March 2, 2020, July 27, 2021, August 27, 2021, March 23, 2023, September 7, 2024, June 20, 2025

Service	Maintained	Curtailed	Comments
Hair Care	X		cancelled during outbreak
Foot Care		X	
Tuck Shop		X	
Lab Services	X		
RT Services	X		
Dental Services	X		cancelled during outbreak
Adult Mental Health	X		If essential
Family Council		X	
Alzheimer Society	X		If essential
Diagnostic Imaging	X		
Massage Therapy		X	
Pharmacy Service	X		
Spiritual Services	X		Limited 1:1
Pet Therapy		X	
Co-op Students	X		Depending on Staffing crisis
Transportation	X		If essential i.e. dialysis or medical appointment
Appointment/Transfers	X		If essential
PT/OT	X		Chest therapy